FREE HORSES TRAVEL

TÜRSAB Certificate No: 10978

DISTANCE SALES AND PACKAGE TOUR AGREEMENT

Last Updated: 15 September 2026

1. PARTIES

This Distance Sales and Package Tour Agreement ("Agreement") is concluded between the travel agency identified below and the participant purchasing the tour or travel service.

TRAVEL AGENCY / PROVIDER

Travel Agency: FREE HORSES TRAVEL

TÜRSAB Certificate No: 10978

Official Website: www.ride4culture.org

Trade Name: ZEK ELEKTRİK ELEKTRONİK VE HIRDAVAT MALZEMELERİ TİC.LTD.ŞTİ

Address: KUMLUOVA MAHALLESİ LETOON CADDESİ NO:65 SEYDİKEMER/MUĞLA

E-mail: info@ride4culture.org

Telephone: 0090 530 225 6868

Hereinafter referred to as "FREE HORSES TRAVEL".

PARTICIPANT / CONSUMER

Full Name: [PARTICIPANT FULL NAME]

Turkish ID / Passport No: [TO THE EXTENT REQUIRED]

Telephone: [TELEPHONE]

E-mail: [E-MAIL]

Hereinafter referred to as the "Participant".

2. SUBJECT OF THE AGREEMENT

The subject of this Agreement is to determine the fundamental rights and obligations of the parties concerning the service purchased by the Participant from tours, package tours, horseback tours, accommodation, transfers, activities and/or other travel services offered by FREE HORSES TRAVEL.

The tour/program name, destination, start and end dates, duration, accommodation type, transportation and transfer scope, activities, included and excluded services, total sale price, payment plan and participation conditions are specified in the relevant tour program, booking form, quotation, sales page and/or pre-contract information document. These documents form an integral part of this Agreement.

3. FORMATION OF THE AGREEMENT

This Agreement may be concluded electronically for bookings made through the FREE HORSES TRAVEL website, electronic payment system or other distance-selling methods. Before conclusion, the Participant is provided with the essential characteristics of the service, total price, payment terms and required booking information. A copy may be provided through a durable medium in accordance with applicable legislation.

4. INTEGRAL PARTS OF THE AGREEMENT

The following form annexes and integral parts to the extent applicable: (a) Relevant Tour Program and/or Pre-contract Information; (b) FREE HORSES TRAVEL Refund, Cancellation and Amendment Terms; (c) Booking and Payment Plan; (d) tour-specific participation and safety conditions; (e) KVKK Privacy Notice.

Detailed conditions concerning cancellation, refunds, amendments, no-show, airline tickets and transportation responsibility, electronic communication channels, final acceptance, mandatory documents, riding level, medical report, riding licence, extreme-sports travel insurance and similar matters are governed by the Refund, Cancellation and Amendment Terms and relevant tour program. Mandatory provisions of law are reserved.

5. TOUR PRICE AND PAYMENT

The total tour price and payment plan are notified during booking.

Total Tour Price: [AMOUNT/CURRENCY]

Deposit/Advance Payment: [AMOUNT]

Balance: [AMOUNT]

Final Payment Date: [DATE]

Payments may be made by bank transfer, credit card, online payment, cash/in-person payment or other methods accepted by FREE HORSES TRAVEL. A different method does not alter notified payment dates. For foreign-currency tours, payment currency and exchange-rate principles are notified during booking.

6. BOOKING AND FINAL ACCEPTANCE TO THE TOUR

Payment or a deposit alone may not mean all participation requirements have been fulfilled. Programs involving riding, horseback safari, mountain/off-road riding or extreme sports may require health, licence, insurance, riding-level and other conditions notified in advance. Details and consequences of non-compliance are governed by the Refund, Cancellation and Amendment Terms and relevant tour program.

7. CANCELLATION, REFUND AND AMENDMENT

Participant cancellations/amendments and related refunds/deductions are governed by the FREE HORSES TRAVEL Refund, Cancellation and Amendment Terms presented before booking and forming an integral part of this Agreement. Requests must be submitted in writing. Mandatory statutory rights are reserved.

8. RIGHT OF WITHDRAWAL AND TERMINATION

Depending on the purchased service, exceptions under the Distance Contracts Regulation may apply, especially to accommodation and leisure services for a specific date or period. Rights arising under special package-tour legislation regarding withdrawal, termination, amendment, refunds and other consumer rights remain reserved. Nothing removes mandatory consumer rights.

9. TOUR PROGRAM AND MATERIAL CHANGES

FREE HORSES TRAVEL provides the program and scope before booking. If a significant, non-Participant-caused change occurs in an essential element before the tour starts, the Participant is offered options available under applicable package-tour law. If not accepted, statutory withdrawal and other rights remain reserved. Reasonable safety/weather/horse-welfare/operational program changes are governed by the Refund, Cancellation and Amendment Terms and relevant program.

10. CANCELLATION OF THE TOUR BY FREE HORSES TRAVEL

If the tour is cancelled before start, the Participant is informed as soon as possible. An alternative may be offered or amounts paid refunded where required by law. The Participant is not obliged to accept an alternative.

11. PERFORMANCE OF THE PACKAGE TOUR AND LIABILITY

FREE HORSES TRAVEL fulfils statutory responsibilities for proper performance of package-tour services. Liability where the Participant is at fault, fails obligations or a statutory exemption exists is determined under applicable law. Liability that cannot legally be excluded is not excluded.

12. PARTICIPANT'S DUTY TO PROVIDE INFORMATION

The Participant declares booking information accurate and current and must provide requested information/documents required for performance or safe participation within stated periods. Guidance and videos on the required medical report and Turkish Equestrian Federation riding licence are published at www.ride4culture.org. Consequences of non-compliance are governed by the Refund, Cancellation and Amendment Terms.

13. ELECTRONIC COMMUNICATION AND NOTICES

The parties may use e-mail, telephone, WhatsApp and similar tools. Whether operational correspondence, group messages or notices constitute booking confirmation/final acceptance is governed by the relevant section of the Refund, Cancellation and Amendment Terms. The Participant must notify changes in contact details.

14. PROTECTION OF PERSONAL DATA

Personal data are processed under Turkish Personal Data Protection Law No. 6698 and related legislation. Purposes/legal grounds, recipients and Participant rights are explained in the FREE HORSES TRAVEL KVKK Privacy Notice. Special rules apply to health data and other special categories. Information duties and explicit-consent processing are handled separately.

15. FORCE MAJEURE AND UNAVOIDABLE/EXTRAORDINARY CIRCUMSTANCES

Applicable law governs natural disasters, war, terrorism, epidemics, border closures, serious security risks, public-authority decisions, severe weather, transport shutdowns and other unavoidable extraordinary circumstances beyond the parties' control. Effects on booking, program, postponement or cancellation are assessed case by case.

16. PRE-CONTRACT INFORMATION

Before conclusion, the Participant receives required pre-contract information. The tour program, sales page, booking information and relevant pre-contract documents form integral parts to the extent applicable.

17. DISPUTES AND GOVERNING LAW

This Agreement is governed by the laws of the Republic of Türkiye. Rights to apply to Consumer Arbitration Committees, Consumer Courts and other competent authorities under Consumer Protection Law No. 6502 and related legislation are reserved. No provision removes legally competent jurisdiction.

18. EFFECTIVENESS AND ENTIRE AGREEMENT

This Agreement becomes part of the contractual relationship when the Participant electronically approves the booking and/or completes the transaction intended to conclude it. It is considered together with the Tour Program / Pre-contract Information, Refund, Cancellation and Amendment Terms, booking-specific price/payment information and any tour-specific conditions. Mandatory law prevails in case of conflict.

TRAVEL AGENCY

FREE HORSES TRAVEL

TÜRSAB Certificate No: 10978

Official Website: www.ride4culture.org

Trade Name: ZEK ELEKTRİK ELEKTRONİK VE HIRDAVAT MALZEMELERİ TİC.LTD.ŞTİ

PARTICIPANT

Full Name: [PARTICIPANT]

Booking/Tour: [TOUR NAME]

Travel Date: [DATE]

Total Price: [AMOUNT]

Agreement Date: [DATE]